



**Frequently Asked Questions for Parents/ Carers and Students
Use of Mobile Phones at School**

1. Can phones be used before and after the school day?

As soon as you arrive at school, all mobile phones should be switched off and placed in student's school bag. Mobile phones cannot be accessed until students leave the school grounds at the end of the day.

2. Can students access their phones during private study or minimally supervised periods?

Students will not be permitted to access their phones during these times.

3. What if students need to contact their parent/carer during the school day?

As always, in an emergency or urgent situation, students will always be able to call home through the school office.

4. What if a parent/carer needs to contact students in the event of an emergency?

In the case of an emergency, your parent/carer can contact the school via the front office using the school's number published on the website. A message will then be passed on to the student by your teacher, if required.

5. Will the school send a message to a child if the parent/ carer needs to contact them?

Messages from parents to students will be passed on as usual, but messages should be limited to urgent information.

6. What if students have a medical condition that requires them to use their phone to record or monitor medical information?

If students require the use of a mobile phone for medical or other reasons, they can apply for an exemption and the details of any granted exemption will be added to the student's learning support or individual education plan. Contact the front office if this applies to you.

7. How do I know if I am allowed to use my phone for medical reasons?

You will be officially informed by the school about the full details of any exemption granted and the terms of use for that exemption.



8. What if the school goes into lockdown or lockout?

In the case of a lockout or lockdown, the school will make parents or carers aware of the situation, if required. If needed, parents can also contact the school via the front office using the school's contact information available on the website.

9. Purchasing food from the canteen or buy uniform items.

Students will need to bring their physical EFTPOS/debit cards to school with them to enable cashless transactions or cash.

10. How can a student's employer contact them about work shifts?

Students should alert their employers about the school's mobile phone strategy and advise that they may not see any messages the employer sends until after school. Alternative methods of contacts such as email could also be used.

11. What happens if a student is in sick bay and the school has arranged a parent to pick them up?

Students in sick bay are constantly monitored and communicated with. Please contact the front office.

12. What happens with mobile phones on excursions?

Mobile phones are not permitted to be used during school excursions taking place during school hours. Exemptions may be made for certain school excursions and activities. Information on the use of mobile phones will be included in the excursion information and permission form.

13. What happens with mobile phones during sport?

Exemptions may apply for sporting activities that are held off school grounds. If this is the case, information will be included in the sports activity information and permission form. Otherwise, sporting activities will be considered part of the normal school day.